



*'Unique learners.  
Limitless learning.'*



6<sup>th</sup> September 2024

Our ref: DBA/003/KB

Dear Parent/Carer

**Re: Class Dojo - A new way to communicate**

In response to the feedback and comments received from the parent/carer survey circulated in March 2024, and a number of conversations I have had with parents, carers and families since I joined the school in April, I am writing to express my commitment to improving communication between school and home. As a school, we understand the need for regular and effective communication between school and home to ensure that we are working in close partnership with parents and carers to provide the best possible education and care for your child whilst they are at school.

During the summer holiday you will have received an invitation to join Class Dojo, an online messaging service and information sharing platform. We are introducing Class Dojo so that you can interact with your child's teacher more efficiently and effectively about any specific day-to-day news. Your child's teacher will also be sharing 'class stories' so that you can see some of the wonderful things your child has been doing at school. The current paper based system will be phased out over the course of this school year, once Class Dojo is all up and running properly.

Class Dojo is available to download as a free app and will give you instant access to a Facebook style story feed from your child's class, and will allow you and the class teacher to message one another directly. If you have not received an invitation to join your child's class on Class Dojo, please let us know by phoning the school or emailing [enquiries@ganf-cit.co.uk](mailto:enquiries@ganf-cit.co.uk) so that we can resend an invitation to you.

Class Dojo is to be used for any question or query about your child's day, teaching and learning questions, timetabling questions, or for passing on any other specific information that your child's class teacher and class team may need to know. For anything urgent, safeguarding related or for more general enquiries, please phone 01476 564 994 (Sandon Campus), 01476 564 957 (Ambergate Campus) or email [enquiries@ganf-cit.co.uk](mailto:enquiries@ganf-cit.co.uk) so that you can be quickly directed to the relevant member of staff. Similarly, if you need to speak with me or one of our senior leaders, please contact the school directly by phone or email. **Please do not use our school Facebook Messenger account to communicate with school.** Facebook is also a platform for sharing information and

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Ambergate Campus, Dysart Road, Grantham, NG31 7LP. Tel: 01476 564957 Sandon Campus, Sandon Close, Grantham, NG31 9AX. Tel: 01476 564994

[enquiries@ganf-cit.co.uk](mailto:enquiries@ganf-cit.co.uk)



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important updates, but we are trying to streamline our ways of communicating with you, so please just use Class Dojo, phone or email us on the 'enquiries' email address.

Although the teaching assistants in your child's class will be linked to the class profile on Class Dojo and may send a message on behalf of the teacher at times, please ensure that you always message the class teacher in the first instance when using the app.

Furthermore, staff will not be available 24/7 to respond to queries. Teachers and other staff are not expected to respond to messages at weekends, during school holidays, before 8am or after 6pm on a school day unless there is an emergency. Teachers will also be teaching during the school day and may not be able to respond to messages instantly. They will aim to respond to any messages on the same day or within 24 hours.

By introducing Class Dojo, our aim is to allow you to see more of what your child is doing in school and to support better communication between school and home, so we really appreciate your support with the transition to this system.

If you have any questions about this or anything else, please get in touch with the school.

Yours sincerely

Daley Barber-Allen  
Headteacher

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